

# Viadesk 7.1



The launch of Viadesk 7.0 last year came with a new design and a new presentation. Based on the feedback to Viadesk 7.0 we made a few minor adjustments with regard to user friendliness. The modification will contribute to the ease of use and help you find information that is relevant to you.

## Presentation of the information

Many customers consider the presentation of information in Viadesk 7.0 – more detailed – an improvement, both with regard to the application itself and the e-mail reports. One of the remarks that came in is that the new presentation takes up a lot of space and that this is not always beneficial to the general overview.

## New since will become Recent changes

The latest developments can always be seen on the home page because the latest items are displayed here. Many customers chose to display them in the list view mode rather than in the detailed mode in Viadesk 7.0, because lists take up less space. In this version the detail view has been made more compact. It will now also become easier to check all recent changes – when there are more than five changes, you do not have to browse through several pages. Just click **Show all results** and all changes are listed.

To prevent users from looking at an empty page, a minimum of 5 changes – the most recent ones - will always be displayed, irrespective of when they were made. This will ensure that the most recent changes are always visible, even when activities are low.

The list display has been expanded with extra information, so the list now shows a bit more about the types of changes that were made.

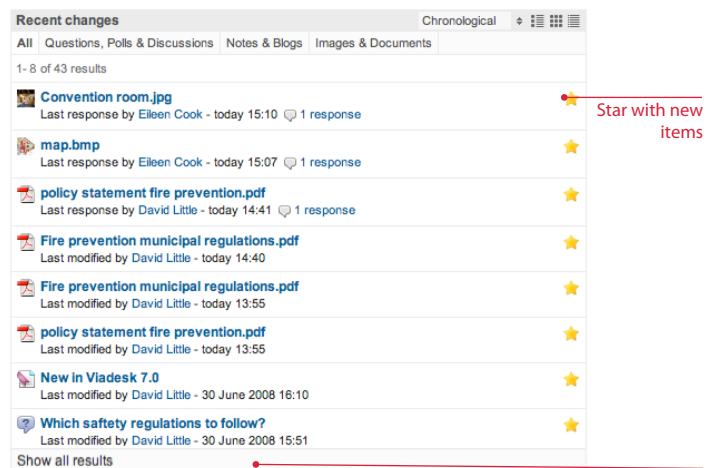


Image: Recent Changes

All recent changes all listed underneath

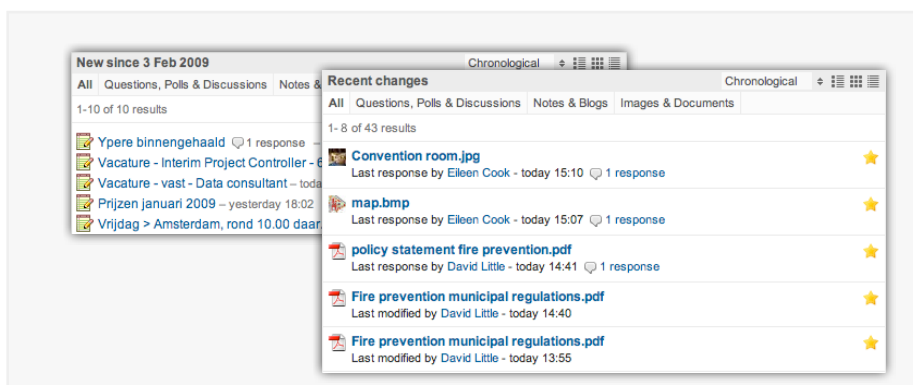
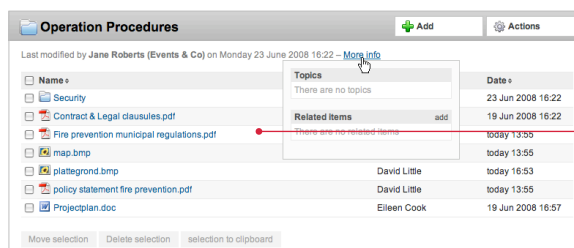


Image: Comparison of old and new view



### Folder with many documents

Another comment that we received is that, particularly, folders containing many documents or other information did not offer enough space for long document titles. For that reason, Viadesk 7.1 has been adjusted in such a way that the information on the right hand side is hidden. This offers more space to show titles enabling you to find the information you are looking for faster.



More space for long titles

Image: Folder in new List view

### Navigation easier

The new version allows you to navigate faster between the last visited groups, and to adjust your personal settings faster.

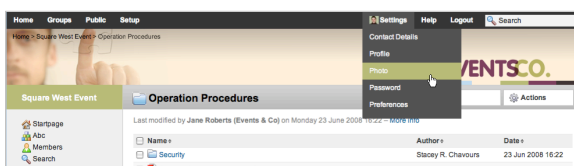


Image: Easier navigation to Groups and Settings

### Start page

In Viadesk 7.0, the Start page is no longer an empty page, but one that offers the user an excellent starting point to find information. In very active groups this new set-up means that the Start page can fill up easily and become cluttered. To relieve the task of managers of such groups, it will become easier to clean up the Start page in Viadesk 7.1.



Select List view first

Image: Select items more easily on the Start page